CASWELL COUNTY DEPARTMENT OF SOCIIAL SERVICES

BOARD MEETING MINUTES

The Caswell County Department of Social Services Board held its monthly meeting on September 23, 2014 at 9:00 a.m. in the Conference Room of the Caswell County Department of Social Services. In attendance were: Mr. Jeremiah Jefferies, Chairman; Mr. Larry Hamlett, Mr. David Owen, Ms. Marylene McCain. Mrs. Tammy Paschal attended for Mrs. Rascoe and Dianne Moorefield, Secretary was present. Mr. Kenneth Travis was absent from the meeting.

Vice Chairman, Mr. Hamlett called the meeting to Order at 9:00 a.m. given that Mr. Jefferies arrived a few minutes past 9:00 a.m. The agenda for the meeting was reviewed and approved upon a motion by Ms. McCain and second by Mr. Owen. Minutes of the meeting held August 19, 2014 were reviewed and approved upon a motion by Mr. Owen and second by Ms. McCain. There was no public address to the Board.

Budget Amendment #3, Additional 100% Day Care allocation in the amount of \$699.00 and a Family Reunification allocation in the amount of \$4,730.00 was approved upon a motion by Ms. McCain and second by Mr. Owen.

Board Members were advised of in-house personnel changes since the previous meeting. These changes included:

Ms. Afrika Faison transferred from Child Support to CPS Social Worker.

Ms. Renisha Brown transferred from Income Maintenance to Child Support.

Ms. Tosha Brown transferred from Clerical to Income Maintenance.

New hire, Ms. Charleste Bigelow joined our staff in the Processing Assistant IV position in our Adult Services Unit.

As a result of these changes we now have a vacancy in our Clerical Unit and we expect to transfer one of our in-house staff into the Adult Home Specialist position within a few days.

Board Members were informed that Ms. Lisa Anderson is attending CPS Supervisor's training in Asheville, NC. They were also informed that DSS had a great turnout at the Channel 12 broadcast when they were here and staff made considerable food donations for their food drive.

Board Members were also informed that North Carolina received approval from the Centers for Medicare and Medicaid Services (CMS) to receive 75% reimbursement for Medicaid eligibility functions throughout SFY 2014-2015 and ongoing. This is in addition to the increased reimbursement originally received for work done in the NC FAST system. We are looking into how much this reimbursement could be and assessing the best ways to utilize these extra funds.

At 9:15 a.m. upon a motion by Mr. Owen and second by Ms. McCain, the Social Services Board entered into Closed Session to Consider the Competence, Term of Appointment and Performance of an Individual Public Officer (NCGS 143-318.1(a)(6). At 9:50 a.m. the Board the Board returned to Open Session upon a motion by Mr. Jefferies and second by Mr. Owen.

Supervisors attended the meeting and reported on work within their respective units. All Supervisors were present except for Mrs. Lisa Anderson.

The next regularly scheduled meeting of the Social Services Board is scheduled for October 21, 2014 at 9:00 a.m. in the Room of the Department of Social Services.

Upon a motion by Mr. Jefferies and second by Mr. Owen the Social Services Board Meeting was adjourned at 10:05 a.m.

Respectfully Submitted,

Larry Hamlett, Vice Chairman

erement to

10/21/2014

Date

Dianne C. Moorefield, Secretary

Date

DSS

Be it ordained, the FY 2014-2015 Annual Budget ordinance is hereby amended as follows:

| Expenditures: Increase/(D | e Account Code | Prior Total Funding Authorization | Additional Allocation Increase/ Decrease | Amended Balance |
|--|--|--|---|--------------------|
| CP&L Energy Assist | 100.5480.499.100 | \$1,601.33 | \$456.00 | \$2,057.3 3 |
| Total Expenditures | | | \$456.00 | |
| Revenues: Increase/(Decre | Account Code | | Increase/ (Decrease) | Balance |
| DSS/Admin WCA | 100.3538.360.000 | \$1,703,274.36 | \$456.00 | \$1,703,730.36 |
| Total Revenues | | | \$456.00 | |
| ustification: To budget allo s authorized by state fundin | ocation changes by the g authorization. | e NC Department | of Health & Hun | nan Services |
| hat all Ordinances or portic | ons of Ordinances in c | onflict are hereby | repealed. | |
| | | | | |

Date

Date

Paula Seamster, Clerk to the Board

Approved by Caswell County Board of Commissioners

Approved by Department of Social Services Board

SOCIAL SERVICES BOARD MEETING

October 21, 2014

I. Overdue Application Report for October - 2014- Two in NCFAST Overdue Application Report for October - 2014 No overdue in EIS

II. Medicaid Eligibility

| October - 2013 | October - 2014 | NCFAST - October - 2014 |
|---------------------------|---------------------------|-------------------------|
| Open Cases – 4,139 | Open Cases – 911 | Open Cases – 4,417 |
| Open People – 5,022 | Open People – 4,661 | Open People – 4,762 |
| Authorized People – 4,768 | Authorized People – 4,642 | |
| | | |
| | | |
| | | |

III. North Carolina Health Choice

| October - 2013 | September-2014 |
|-------------------------|-------------------------|
| Open Cases - 210 | Open Cases - 109 |
| Authorized People - 303 | Authorized People - 158 |

IV. SA (REST HOME)

October-2013

<u>October - 2014</u>

Authorized People – 95

Authorized People - 96

V. Application, Reviews and Changes

| | October - 2013 | October – 2014 in NC FAST | October- 2014 in EIS |
|----------------------------|----------------|------------------------------|----------------------------|
| Applications Taken | 181 | 177 | 14 |
| Applications Approved | 131 | 118 | 19 |
| Applications Denied | 61 | 101 | 13 |
| Applications Withdrawn | 2 | 0 | 0 |
| Reviews | 303 | 447 | 66 |
| Total Changes | 3,272 | 1,545 | 273 |
| Terminated | 160 | 75 | 105 |
| | | | |

VI. AFDC-EA: CASWELL COUNTY DSS DIDN'T SERVED 0 FAMILIES FROM THE

EMERGENCY DURING THE MONTH OF September 2014 totaling \$0.00

VII. REPORT CARD – September - 2013

We are at 100% total for all programs: MAD – 100%, AAF – 100% MAA – 100%, MQB- 100% MAF – 100% MIC – 100%, MPW – 100%, NCHC 100 %

REPORT CARD - September- 2014

We were at 98% total in all programs: MAD - 100%, AAF - 100%, MAA - 100%

MQB - 100%, MAF - 100%, MIC - 100%, MPW - 100% AND NCHC -100%

VIII. Cost Calculation Report for the Month of September 2014 County Share \$ 00.00
Cost Calculation Report for the Month of September 2013 County Share \$ 00.00

IX. All Eligibility Workers continue to Cross Train as Universal Workers for NC FAST, Work Support Strategies, MAGI application and the Affordable Care Act, and the Federally Funded Market Place.

Effective September 8, 2014 Caswell County have begun Stage 1 of the NC FAST Hard Launch. We are keying all cases, with a few exceptions into NC FAST.

Mary Harrelson, Supervisor IMSII

October 13, 2014

Social Services Board Meeting October 21st, 2014

EBT Issuance:

| September 2014 | | September 2013 | |
|--|---|--|-----------------------------|
| Issuance \$590,325 Cases 2652 Individuals 5154 | | Issuance \$555,301 Cases 2652 Individuals 5172 | |
| Workload Report: | | | |
| September 2014 | | September 2013 | |
| Applications taken 150 Applications approved 125 Applications denied 12 Overdue applications 0 Redeterminations 373 | | Applications taken Applications approved Applications denied Overdue applications Redeterminations | 89 102 21 0 397 |
| Fraud Report: September 2014 FNS recoupments | \$1.093 | September 2013 FNS recou | nmants © 1 720 |
| 2014 third quarter food stamp recoupm | | 2013 third quarter food stamp | |
| Crisis Intervention Program (CII | P) Report: | LIEAP | |
| July 1, 2014 thru June 30, 2015 | | | |
| New allocations Total allocations to date Total CIP money used – September Available balance to date Applications approved Applications denied | \$0 \$100,383 \$8,882.20 \$76,607.72 226- 79 September 4 - 0 September | New Allocations Total Allocations Available Balance Applications Pending Applications Approved Applications Denied | \$0 \$0 \$0 |

Trainings/Meetings

Duke Energy Customer Care Meeting Greensboro NC 10:00am – 2:00pm October 29, 2014 Attending: Jennifer Holt, Mary Harrelson, Audrey Simpson

Respectfully submitted, Jennifer Holt Income Maintenance Supervisor II

Caswell County Department of Social Services Adult Services Board Report

October 13, 2014

Programs:

| Adult Protective Services | September 2013 | September 2014 |
|---|----------------|----------------|
| Number of Reports Received | 4 | 4 |
| Number of Reports Accepted | 2 | 1 |
| Number of Reports for Outreach | 2 | $\frac{1}{0}$ |
| Number Referrals to AHS/DFS/Other Services | 0. | 0 |
| Adult Care Homes/Adult Home Specialist | | |
| Number of Adult Care Homes | 27 | a à |
| Number of Adult Care Homes Monitored | 27 | 29 |
| Number of Complaints Received | 2 | 19 3 |
| Guardianship Services | | |
| Number of Active Cases | 21 | 21 |
| Number of New Cases | 0 | 1 |
| Number of Terminated Cases | 0 | 0 |
| Multidisciplinary Evaluations | | |
| Number of Requests Received | 2 | 6 |
| Number of Evaluation completed | 0 | 0 |
| Individual and Family Adjustment Services-Representative Payee | | |
| Number of Active Cases | 22 | 23 |
| Number of New Cases | 0 | 0 |
| Number of Cases Terminated | 0 | ő |
| State/County Special Assistance In-Home (10 Slots) | | |
| Number of Active Cases | 10 | 10 |
| Number of New Cases | 0 | 0 |
| Number of Terminated Cases | 0 | 0 |
| Number of Pending Cases | 0 | 0 |

| In-Home Aide Services | September 2013 | September 2014 |
|----------------------------|----------------|----------------|
| Number of Active Cases | 6 | 7 |
| Number of New Cases | 0 | 1 |
| Number of Terminated Cases | 0 | 1 |
| Transportation Services | | |
| Number of Clients Served | 177 | 177 |
| Number of Trips Provided | 911 | 931 |

Transportation Costs compared to September 2013 and September 2014

| | The state of Lord and September 2011 | | |
|----------|--------------------------------------|-------------|--|
| 2013 | | 2014 | |
| EDTAP | \$1,396.81 | \$2,753.26 | |
| Medicaid | 12,562.00 | \$19425.15 | |
| TTAP | -0- | \$0 | |
| Totals | \$13,958.81 | \$22,178.41 | |

This reflects an increase of \$8,219.60 from the previous year.

Hearings (Local Appeal Hearing & Administrative Disqualification Hearing):

| Septe | ember 2013 | September | 2014 |
|---|------------|------------|------|
| Number of Requests Received | 1 | 2 | |
| Local Appeal Hearing | 1 | <u>a</u> . | |
| Administrative Disqualification Hearing | 0 | 1 | |
| Number of Hearings Conducted | 0 | 0 | |
| Local Appeal Hearing | 0 | 0 | |
| Administrative Disqualification Hearing | 0 | 0 | |

Respectfully Submitted by Michelle Waddell Adult Services Supervisor October 13, 2014

CASWELL COUNTY DEPARTMENT OF SOCIAL SERVICES BOARD REPORT ECONOMIC INDEPENDENCE UNIT OCTOBER 21, 2014

WORK FIRST EMPLOYMENT SERVICES:

Employment Services staff have received no request for an extension of the 24-month local time clock for Work First Cash Assistance since the last Board Meeting.

Monthly AFDC/WFFA Case Profile Summary Comparison:

| | October 2014 | October 2013 |
|---------------------------------------|---------------------|--------------|
| Total # WFFA Cases | No Report Available | 40 |
| Caseload Increase/Decrease | | (+2) |
| From Previous Month | | 38 |
| Child Only Cases | | 34 (85.00%) |
| Single-Parent Cases | | 6 (15.00%) |
| Cases Receiving Extension of Benefits | | 0 |
| Average WFFA Payment | | \$199.82 |

WFES / Pay After Performance/ Two-Parent Case Comparison:

| | October 2014 | October 2013 |
|--|---------------------|--------------|
| Total # 2-Parent Households | No Report Available | 0 |
| Caseload Increase/Decrease From Previous Month | | (-0-) |
| Benefit Diversion Cases | | 0 |
| Non-Able Bodied Cases | | |
| Cases Meeting Work Requirement | | 0 |
| Cases Not Meeting Work Requirement | | |
| New Application for Assistance | | 0 |
| Average WFFA Payment | | \$0.00 |

CHILD SUPPORT ENFORCEMENT:

• Collection Information Comparison for the Caswell County IV-D Unit:

| N-+ O | September 2014 | September 2013 |
|-----------------------------------|----------------|----------------|
| Net Current Month Collections | \$129,986.21 | \$131,926.79 |
| Monthly Collection Goal | \$153,721.00 | \$157,603.81 |
| Net Previous Month Collections | \$132,144.59 | \$136,748.96 |
| Net YTD Collections | \$411,446.66 | \$418,935.87 |
| Collections Goal for the Year | \$1,738.864.00 | \$1,899,737.00 |
| Percentage of Goal Met YTD | 23.66% | 22.05% |
| Target Percentage of Goal Met YTD | (3 mo.) 25.00% | [3 mo.) 25.00% |

Child Support Enforcement Court Activity Report:

| No. 1 CO | September 2014 | September 2013 | |
|-----------------------------------|----------------|----------------|--|
| Number of Cases Scheduled/Heard | 53/51 | 58/56 | |
| New Orders for Support Entered | 3 | 00,00 | |
| New Current Support Payments | \$507.00 | \$0.00 | |
| New Frequencies Toward Arrears | 6 | 0 | |
| New Frequency Payments | \$253.00 | \$0.00 | |
| Orders for Arrest | 2 | 3 | |
| Jail Sentences | 0 | | |
| Purge Amounts | \$0.00 | \$0.00 | |
| Total Payments Collected in Court | \$700.00 | \$2,808.00 | |
| New Paternity Cases Established | 1 | Ψ2,000.00 | |
| Number of Modifications Heard | 13 | 0 | |

CHILD CARE SUBSIDY:

Comparative Summary of Child Care Subsidy Expenditures (CCDF, Smart Start & TANF):

| August Service Month | 2013/2014 | 2012/2013 | |
|--|--------------|--------------|--|
| Paid in September | | | |
| Total Monthly Payment Amount | \$49,031.10 | \$47,785.80 | |
| Monthly Unduplicated Child Count | 132 | 129 | |
| Total Year-to-Date Expenditures | \$157,768.55 | \$147,008.85 | |
| YTD Unduplicated Child Count | 157 | 137 | |
| Total Allocation Available to Date | \$588,329.00 | \$579,284.00 | |
| Traditional Spending Coefficient (2 mo.) | 107.27% | 102% | |
| | | 10270 | |

Child Care Subsidy Waiting List

The waiting list that was implemented on February 24, 2010 was cleared in April 2014 due to the availability of child care subsidy funds. However, that waiting list continues to remain in effect. We will be closely monitoring the funding available and the spending trends, in the hopes of lifting the waiting list when it becomes feasible for us to do so. As of October 13, 2014 we currently have 96-children on the waiting list.

Christmas Cheer 2014

The Christmas Cheer committee started taking applications for the 2014 Christmas holiday on October 1, 2014. We currently have 55-application which includes 110-children.

Submitted by: Tonya Breedlove October 13, 2014

Caswell County Department of Social Services

DSS Board Report - Child Protective Services

October 21, 2014

CPS Family & Investigative Assessments

| | September September | |
|--|---------------------|------|
| | 2014 | 2013 |
| | | |
| 1. Total Number of Reports Accepted for Investigation | 32 | 31 |
| 2. Total Number of Reports Screened Out | 12 | 9 |
| 3. Total Number of Reports Referred to other Jurisdictions | 1 | 1 |
| 4. Total Number of Treatment Cases Transferred In | 0 | 1 |
| 5. Total Number of Intercounty Investigations | 1 | 0 |
| 6. Total Number of Courtesy Interviews/Assists | 2 | 1 |
| 7. Total Number of Open Investigative and Family | 26 | 21 |
| Assessments on the Last Day of the Month | | |
| 8. Total Number of Active CPS-Case Planning/Case | 4 | 6 |
| Management Cases (families) Open Last Day of the Month | ı | |
| 9. Total Number of Malicious Reports Received | 0 | 0 |

Additional Information

- Bernado Wiley attended the 20th Annual Symposium on Child Abuse and Neglect from September 23-25, 2014. The symposium was held at Lake Junaluska, NC. The cost of registration and accommodation was covered by Cross Roads. The symposium offered various workshops for the participants.
- Lisa Anderson attended the first of three sessions on Introduction to Supervision for Child Welfare Supervisors from September 10-12, 2014. The training was conducted in Asheville, NC. All new Child Welfare supervisors are required to participate in this training.

Respectfully submitted by Lisa H. Anderson Child Protective Services Supervisor October 8, 2014

Board Report October 21, 2014

During the month of September 2014 we had no new children to enter or exit care.

| Work Load Report | September 2014 | September 2013 |
|--|----------------|----------------|
| Children in DSS Custody | 16 | 11 |
| Foster Care Services for children in custody of another state/county | 1 | 0 |
| Licensure of foster and adoptive homes | 1 | 1 |
| Adoption Assessments | 1 | 1 |
| Home studies for other Courts | 3 | 3 |
| Supervision of foster homes | 3 | 4 |

Training:

Child Placement Staff did not attend any training during the month of September.

Child and Family Services:

We are gearing up for our Foster Care Christmas drive. An old folks saying: don't spend all of your money, save some for a rainy day. It's not raining but the Child Placement Staff has an umbrella. We were fortunate to have money left from the previous years; and have been able to save those monies. We do not know what response we may receive the upcoming year due to the change in the economy. The number of children in foster care has increased over 50% since last Christmas. We are reaching out to the Churches and families that have sponsored the children in the past. Things have been somewhat slow. We hope as the holiday season approaches, the community's giving spirit will emerge.

Child Placement Workers remain in rotation to handle courtesy requests within the Child Protective Services Unit.

Prepared By: Racquel Hughes Child Placement Supervisor October 8, 2014